

All items in **bold, red type** are required.
If not filled in, case cannot be processed.
*Represents default.

1017 West Central Avenue, Lompoc, CA 93436 / 1-800-433-6628 denmat.com

CUSTOMER ACCOUNT NUMBER

CUSTOMER NAME

ADDRESS

PHONE

EMAIL

PLEASE NOTE: By submitting this Rx, I agree to terms and conditions on reverse side.

DR.'S LICENSE NUMBER

SIGNATURE

PATIENT MALE FEMALE AGE _____

10-DAY STANDARD**

4-DAY RUSH! LUMINEERS VENEER SERVICE IS OFFERED FOR AN ADDITIONAL \$25 (\$30CN) FEE PER UNIT**

Restoration type

VENEERS

- Lumineers® w/Cerinate
- Lumineers w/IPS e.max
- Lumineers w/IPS e.max cutback

ALL CERAMIC CROWN AND BRIDGE

- LumiZir™ Full Contour Crown
- LumiZir Crown with IPS e.max pressed
- LumiZir Crown with stacked porcelain
- IPS e.max® crown
- IPS e.max® crown w/cutback
- IPS e.max
 - Inlay Onlay
- Cerinate Full Contour crown (Anterior Only)
- LumiZir Full Contour Bridge
- LumiZir Bridge with IPS e.max pressed
- LumiZir Bridge with stacked porcelain
- IPS e.max bridge

METAL

- Porcelain fused-to-metal crown
 - Precious
 - Semi-Precious*
 - Non-Precious
- Captek™
- Full cast gold crown (precious metal)
- Porcelain-to-metal bridge
 - Precious
 - Semi-Precious*
 - Non-Precious
 - Maryland bridge
- Framework try-in
- Post and Core

MISCELLANEOUS

- Diagnostic wax-up
 - Maxillary
 - Mandibular
- Lumiguard (lowers only)
- Prep guide

Design instructions

SURFACE TEXTURE:

- Smooth*
- Moderate
- Heavy

IF INADEQUATE CLEARANCE:

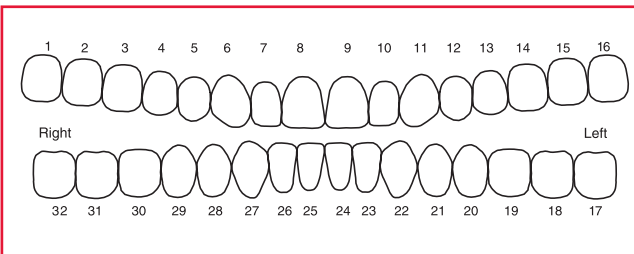
- Spot opposing
- Spot prep
- LumiKey Reshaping Guide (for veneers)
- Reduction coping (crown and bridge)
- Call me

PONTIC DESIGN:



MARGIN COPING/FRAME DESIGN:

- Lingual Collar (standard)
- Micro Lingual Collar
- No Metal Collar
- Metal Lingual
- Porcelain Butt Margin
- 360 Porcelain Butt Margin
- Metal Occlusal
- Splinted Crowns (specify teeth to be splinted)
- Rest Seat
- Guideplane



CASE CANNOT BE PROCESSED WITHOUT

SHADE SPECIFICATION

Current shade is: _____

Stump shade is: _____

Shade requested: _____

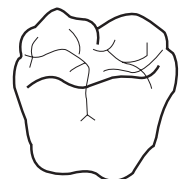
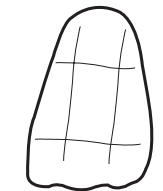
- Monochromatic (body shading only)
- Polychromatic (cervical, body, incisal shading)

Incisal third shade: _____

Gingival third shade: _____

Level of translucency (check one)

- High Medium* Low



Required specifications

OCCLUSAL STAIN:

- None Medium Light Dark

CASE DESIGN:

- Placement wrap Incisal wrap
- Additional length: .5 mm 1 mm 1.5 mm
- Alignment
- Complete diastema closure
- Partial diastema closure (specify) _____

INCISAL EDGE SPECIFICATIONS:

- Central Incisors Square Flat Round
- Lateral Incisors Square Flat Round
- Cuspids Square Flat Round Pointed
- Bicuspid Square Flat Round Pointed

*default to match existing

QUICK CHECK:

- Articulator type: _____
- Bite registration
- Diagnostic waxup
- Impressions
 - Upper Lower
- Shade tab Models:
 - Pre-Op Opposing
 - Stick bite/facebow
 - AACD Photos (Details below)

REQUIRED AACD PHOTOS

- Portrait (view 1) against neutral background - No shadows
- Natural passive smile - frontal (view 2) Don't "Fix" canted smiles
- Natural passive smile - right view (view 3)
- Natural passive smile - left view (view 4)
- Upper arch contrast photo against black background
- Retracted frontal view (view 5) - Horizontal incisal plane perpendicular to vertical
- Retracted right view (view 6)
- Retracted left view (view 7)

SPECIFIC INSTRUCTIONS:

- Requesting Consultation



SHIPPING

All delivery days are in lab working days only, starting from date of case acceptance(including acceptable impressions/models, bite registration, and complete prescription information). Working days do not include weekends or holidays. Times do not include time in transit or and times do not include the day case is shipped. Outbound shipments are a standard \$15 (\$25 CN[†])** flat fee per case. All returns must be sent to the following address:

DenMat Holdings, LLC
1017 W. Central Ave.
Lompoc, CA 93436 USA

- 10-Day Delivery**Standard for All DenMat Lab Restorations***
- 7-Day Delivery**.....Lumineers Smile Discovery
Program members only
- 4-Day Delivery**.....Prep Guides only
- 4-Day Delivery**RUSH! Lumineers veneer service is offered for all customers for an additional \$25 (\$30CN) per unit**

**Prices effective 11/01/13 and subject to change without notice.
***Exception: For digital preview request, delivery time is 7 working days after approval.
†Based on exchange rate and actual shipping cost.

ABBREVIATED TERMS AND CONDITIONS – DENMAT LAB

(Please see our complete terms and conditions available at www.denmat.com/termsandconditions).

Thank you for your business.

Ordering

For the best possible custom-made product, please make sure you are ordering the correct size, quantity, shade, and material application. If we make an error or if your order was inaccurate, we will make every attempt to remedy the error as quickly as possible. All orders may be subject to shipping and handling charges. "Rush" orders or orders requiring special handling may be subject to additional charges.

Product Inspection

We encourage you to inspect the product prior to acceptance. You accept the product if you use it in any way, including placing the product in a patient’s mouth or making modifications to it. If you do not notify the DenMat Lab of your rejection and do not return the product to the Lab within 15 business days after your receipt of the product, you will be deemed to have accepted it.

Limited Warranty

While we believe you and your patient will be delighted with this product, we understand that 100% satisfaction is not always possible. In such event, we are happy to repair or replace, at our discretion, any product that is defective or does not meet your specifications. This is your exclusive remedy.

For all DenMat Lab restorations (excluding Snap-On Smile), DenMat’s warranty obligation, with respect to an original restoration affixed to a particular tooth, is limited to one (1) time replacement for that restoration within five (5) years and covers any defects in materials or workmanship.

For Snap-On Smile, the warranty obligation is limited to one (1) time replacement of the original Snap-On Smile (both full and partial arches) within one (1) year and covers any defects in materials or workmanship.

These limited warranties are in effect from the date you receive the product and are between DenMat and the doctor. There will be no handling charge for warranty work for the first 90 days of the warranty period. After the 90 days, there will be a \$37 handling fee (US dollars) plus shipping** (depending on current shipping rates) on all warranty claims.

This limited warranty is in lieu of all other warranties, expressed or implied and is void if the product is improperly stored or used. There are no implied warranties of merchantability, fitness for a particular purpose or otherwise. Before using this product, you agree that it is your responsibility to determine whether it is suitable for the intended use and will assume all risk and/or liability associated with use of or inability to use the product. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you.

OUR CONTACT INFORMATION

If you have questions or comments about our terms and conditions, we are here for you Monday through Friday from 6 a.m. to 5 p.m. (Pacific Time). Please feel free to contact our Customer Service team in any of three ways:

1. Send us an email at customerservice@denmat.com
2. Call us at 800-433-6628
3. Write us at 1017 W. Central Ave., Lompoc, CA 93436 USA
Attn: Customer Service

FOR STUDIO USE ONLY

DATE RECEIVED #: _____ PAN #: _____

OPEN INITIALS: _____

INCOMING QC NOTES: _____

ORIGINAL ORDER #: _____

REMAKE/REPAIR REASON CODE: _____

STAGE: _____

CUSTOMER #: _____

Q/E INT: _____

NEW ORDER #: _____